



An Axis company

CONTROL YOUR DOOR

even when you are not at home
with **2N® Mobile Video**

User guide

For Android phones



Download the app



Congratulations for choosing the 2N® Mobile Video service! You can now be available for your guests 24/7, even if you're not at home.

To use 2N® Mobile Video, you first need to download the app from **Google Play**.



Log in



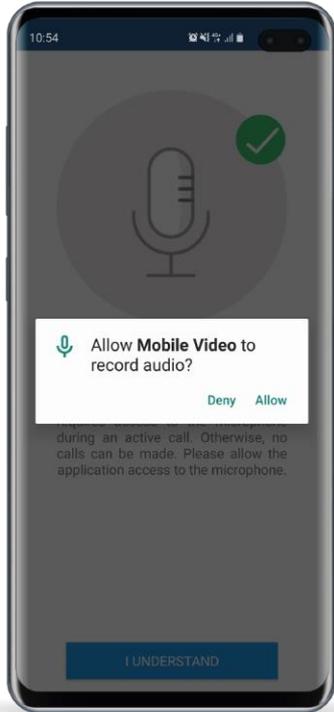
Log in with the **credentials** or scan the **QR code** received in an email from your account administrator.

If you choose to use the QR code, you must allow access to the phone's camera.



A FEW MORE NECESSARY STEPS

Grant the app all permissions



The app will prompt you to allow access to your **phone's microphone** and its **storage** so that images from the camera can be collected during a call. It will also ask you to **manage phone calls** so that you don't have two concurrent calls.

You can change your choice later in the app's configuration.



Get familiar with the screen



The first time you login, the app will provide you with a **3-screen tutorial**.

Just review and swipe each screen and finish by **tapping on "I UNDERSTAND"** to enter the app's interface.



Menu to enter app's call log, configuration and contacts

Name of the selected intercom

Open the door or activate the switches on the chosen intercom (e.g. gate, main door), without receiving a call

Make a **call** to the selected intercom *

Select a device assigned to the phonebook to which you want to make a call by swiping up the screen

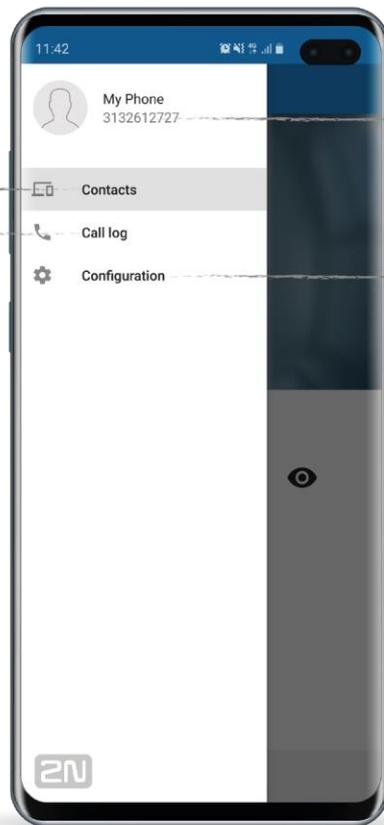
Use to **view the camera feed** from the intercom with the app's microphone muted and have a constant overview of what is happening outside your house *



*** Note:** In some countries these functionalities are not allowed due to privacy restrictions

Return to the **Home page** of the selected intercom from Call Log or Configuration screens

Display a list of **received and missed calls from the intercom** on your mobile phone with a picture of the caller



Phone number of the user

Change settings, such as access to phone's microphone and its storage.

INCOMING CALLS

Incoming calls are accompanied by a **video preview from the intercom's camera.**

This will help you to decide whether you wish to communicate with the visitor or not.

Video preview before picking up the call

Answer the call by sliding to the right

Reject the call by sliding to the left



ACTIVE CALLS

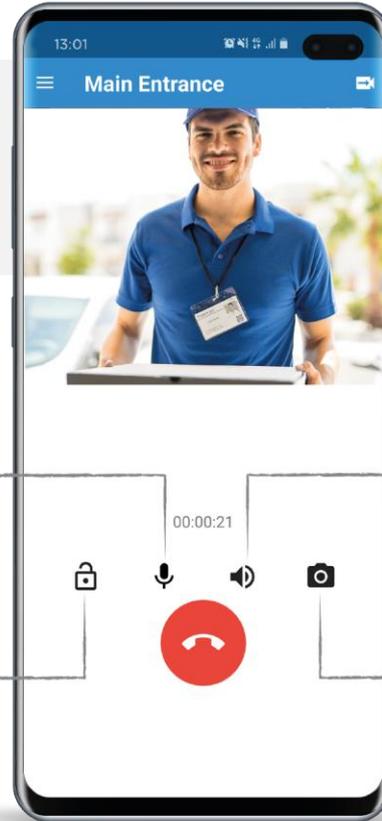
Once you've accepted the call, you can **talk to your visitor**. At this point, you have several options such as opening the door, taking a picture of the caller and changing the audio selection (phone/speaker/mute).

Mute the microphone

Put the call on speaker

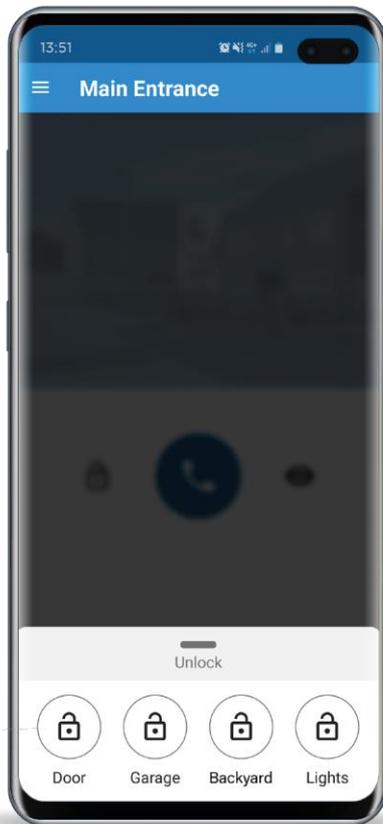
Open the door

Take a picture of your visitor
(you have to allow access to
Photos app)



ACTIVATING THE SWITCHES

Open the door or activate other switches remotely



Choose if you want to **unlock the selected door** or **activate other switches**

2N® Mobile Video allows you not only to open the selected door, but also to **activate other switches** (please contact your administrator to enable this functionality). You can turn on the lights or trigger an alarm from your mobile phone.

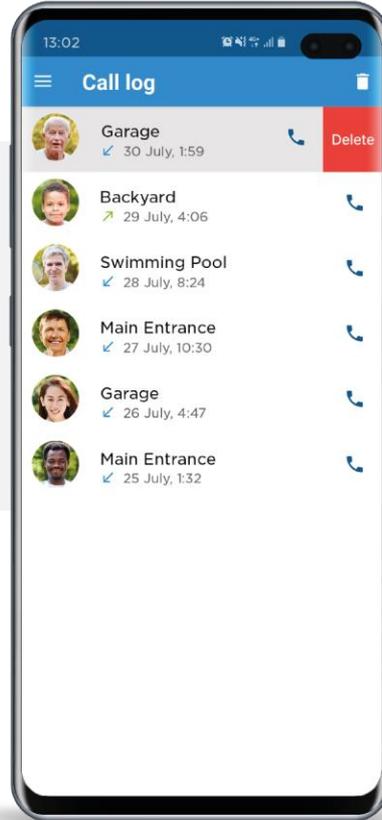
To **increase your security**, you have to confirm which door do you wish to open.

CALL LOG

See a complete list of incoming and outgoing calls

Incoming calls are accompanied with **up to 3 snapshots from the camera**. Click on the image in the call log to view other snapshots.

In addition, you can set it up so that the intercom sends the **person's image to your email**.



Delete call entries
(slide to the left
on a chosen item)

Delete full call history

CONFIGURATION (1)

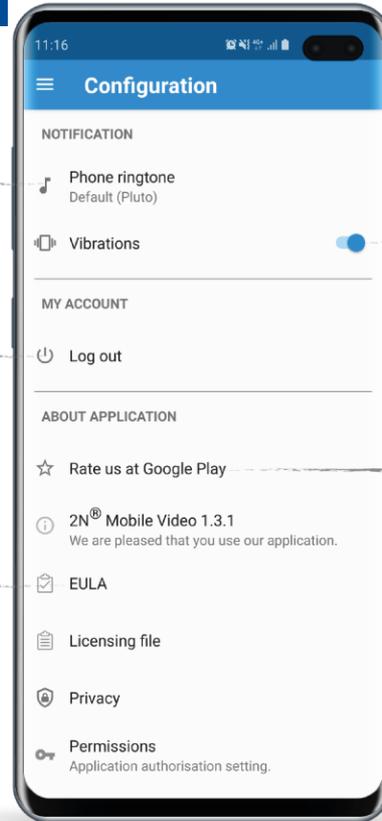
Set up the app according your preferences

Select a ringtone that you like from your phone's sounds

Allow or turn off vibrations during an incoming call

Log out from the app whenever you want to

The **End User Licence Agreement for 2N software** is easily accessible from the app



We would be happy if you would take a moment to **rate our app** and tell us your suggestions for improvements

CONFIGURATION (2)

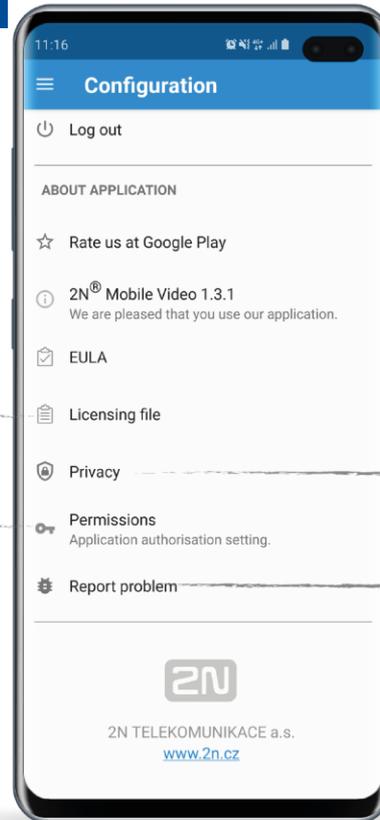
Set up the app according your preferences

In a **Licensing file** you'll find detailed information about the **open source software** which the product is based upon

Get to 2N website and become familiar with our **privacy policy**

Change permissions used by the app

If you come across any **issue**, please **report it** and we'll get back to you

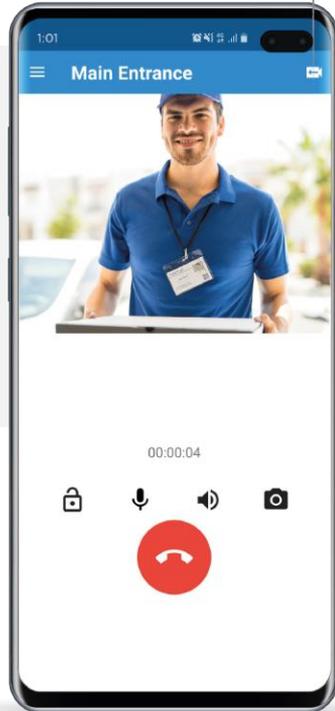


OTHER USEFUL FEATURES

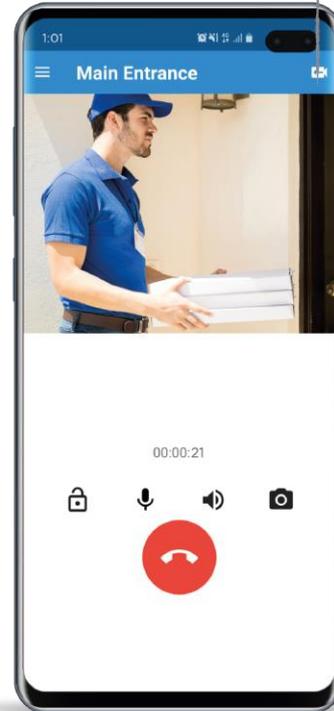
Try advantages of an external camera

Optionally, you can access an **external camera through your 2N® Mobile Video app**. This gives you the advantage of monitoring a wider area to make sure that you see all the visitors and that they have actually left your property.

For more information contact your administrator.



Switch between the intercom camera and an external camera





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Enjoy the most reliable
2N[®] Mobile Video!

